

QUALITY POLICY STATEMENT

ISO 9001 GAINED NOVEMBER 2006

RE-ASSESSED OCTOBER 2009

RE-ASSESSED OCTOBER 2012

RE-ASSESSED OCTOBER 2015

The objective of everyone at Commercial Ltd is to be aware of and actively committed to achieving the requirements of all our customers.

Our quality assurance philosophy and policy requires all employees to contribute to the quality assurance system, so that all products and services have the quality and reliability to perform to the customer's satisfaction.

In order to ensure continued customer confidence in our products and service, which is so necessary to the development of the business, the company is implementing a quality assurance system that satisfies all the requirements of BS EN ISO 9001:2000.

Procedures which have been developed and implemented throughout the Company maintain control so that agreed customer requirements are satisfied.

Adherence to this policy involves every aspect of the Company's business and all of its employees and this commitment to quality and service excellence is an ongoing process of improving and refining all functions affecting quality.

Management will ensure that all personnel are fully conversant with the Company Quality Policy.

We received our three year re-assessments in October 2009 and 2012 and are proud to have passed each time with flying colours.

We will continue to uphold the company's high standards.



Arthur Hindmarch
Managing Director
Commercial Group